

## TERMS & CONDITIONS.

1. Champagne Cars Limited will provide chauffeur driven cars for the sum agreed taking into account the published tariff at the time of the booking and in accordance with the details on our Booking Form. Any additional requirements are to be agreed at the time of the booking.
2. In order to confirm a provisional booking the Client shall pay a non-refundable deposit of 50% of the total quoted price within seven days and Champagne Cars Limited shall confirm all booking details in writing upon receipt of the deposit.
3. The Client may cancel the confirmed booking at any time by writing to Champagne Cars Limited but shall forfeit the deposit paid. If the Client gives less than 60 days notice of cancellation the Client remains liable for the full quoted price of the booking.
4. The Client shall pay to Champagne Cars Limited the full balance of the quoted price not later than 30 days prior to the booked date. In the event of any breach of this term the balance of the quoted price shall remain payable to Champagne Cars Limited but Champagne Cars Limited may at their discretion cancel the booking by writing to the Client
5. In the event of non-availability or breakdown of the cars specified in this agreement, Champagne Cars Limited shall use all reasonable endeavours to provide alternative cars which may, at their sole discretion, be of a different type to those specified. Champagne Cars Limited shall not be liable for any indirect or consequential losses arising from delays in providing such alternative cars.
6. Champagne Cars Limited may at their sole discretion agree to requests by the Client to vary the agreed journeys or to undertake additional journeys. The Client agrees to pay Champagne Cars Limited at their normal rates for any such changed or additional journeys within 30 days of receipt of an invoice for such charges.
7. Unless previously agreed in writing the carriage of personal belongings and luggage shall be at the sole discretion of Champagne Cars Limited and in any event sole responsibility for loading and unloading such items shall remain with the Client
8. Estimates of journey times are provided by Champagne Cars Limited in good faith but Champagne Cars Limited accept no responsibility for delays caused by adverse weather or traffic conditions or other events outside their control
9. For safety reasons children under the age of 14 years must be accompanied by a responsible adult.
10. Most of the vehicles in the Champagne Cars fleet are not equipped with seat belts. Where seatbelts are provided it is the responsibility of the Client to ensure that they are worn. Children under 14 must wear seatbelts where fitted. Children under 1.35 metres tall or under 12 years old must use a booster seat. Up to a maximum of three child booster seats suitable for children over 3 years old are provided by Champagne Cars Limited. Child seats suitable for children under 3 years must be provided by the Client. In the absence of a suitable child seat Champagne Cars reserves the right to refuse to carry children.
11. Disabled passengers and those with reduced mobility are carried at their own risk. It is not the responsibility of the driver to assist passengers to enter and exit the car. Champagne Cars Limited accepts no responsibility for injuries incurred by disabled passengers when using the cars.
12. Photographs taken by Champagne Cars of the clients with the cars remain the sole property of Champagne Cars Limited and may be used for advertising purposes (including the Web Site) unless the client states otherwise in writing.
13. No food or drink, other than that supplied by Champagne Cars Limited, may be consumed in the cars. All our vehicles are non-smoking; please don't embarrass the driver by asking to smoke in the car.
14. Any damage howsoever caused by the Client and/or their party to either the exterior and or interior of the cars will be charged to the Client. The cleaning of spillages and other bodily fluids will be charged at a minimum of £50 per vehicle.
15. Dependent upon the type of service to be provided by Champagne Cars Limited a bond of £100 may be required, payable at the time of booking. The bond will be refunded to the client on completion of the contract, less any costs arising as a result of damage incurred or an incident otherwise described by these terms and conditions.
16. Champagne Cars Limited' Chauffeurs/employees reserve the right to refuse to carry anyone who appears to be in their view, intoxicated by drink or drugs.
17. To the maximum extent permitted by law the total liability of Champagne Cars Limited, its employees and agents to the Client howsoever arising shall be limited to the total agreed fee for the provision of each car.
18. Any complaints the customer may have about the Company should be made in writing to Mr T J Lund, Director, Champagne Cars Ltd Walcot, 183 York Road, Haxby, YO32 3HQ.
19. Champagne Cars Limited staff and employees will treat its clients/customer(s) with respect and dignity at all times. Champagne Cars Limited expects that in accepting these terms and conditions the client/customer(s) agrees to treat the staff with respect and dignity at all times.
20. By agreeing to the hire of a vehicle or vehicles and paying the booking deposit, the Client(s) consent to be bound by these Terms and Conditions.